



PURPOSE

The purpose of this policy is to clarify Neumann Steel's decisions & position relating to the quality of all production activities and inputs.

POLICY SCOPE

Our quality policy statement is controlled by inclusion in this manual, and along with all policies contained in this manual, is reviewed for continuing suitability during management review. This policy covers all employees of Neumann Steel.

POLICY STATEMENT

Neumann Steel recognizes Quality as an essential element that supports the Company with its continued success in the Reinforcing Steel Industry, maintaining leadership in the domestic market.

In order to fulfil our quality promise to our customers, Neumann Steel Senior Management has developed and implemented a Quality Management System which conforms to ISO 9001:2015 requirements in support of its strategic direction.

Neumann Steel is committed to the following:

- Meeting or exceeding Customer needs and expectations by delivering a quality product in a consistent and timely manner.
- Complying with and conforming to all applicable interested parties requirements, including legal and statutory, that affect business operations.
- Developing employee skills and competencies to meet internal and external customer requirements.
- Being innovative by constantly reviewing the latest technology available.
- Continually improving the effectiveness of the Quality Management System.
- Setting Quality Objectives and Targets.
- Measuring performance in key activities and using the data collected to make informed and effective decisions on how to improve processes.

This policy will be communicated to all employees and when requested to stakeholders or interested parties.